





Vendor Information Package

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Next Steps Checklist

Review All Electrical, Health & Safety, and Loading information in this package.
Review and complete "Vendor Application" (sent as separate email attachment) an send to Joyg@rbcplacelondon.com no later than August 4, 2025.
Review and complete "Notice of Intent to Operate as a Special Event Vendor" and send to inspections@mlhu.on.ca no later than August 8, 2025.
Take pictures of cooking equipment (including the electrical labels if applicable) an submit to chrish@rbcplacelondon.com , sarahs@rbcplacelondon.com, and joyg@rbcplacelondon.com no later than August 8, 2025.
Like and follow us on social media (@rbcplacelondon) and share our posts/stories and reels to help with promotion.
Set your POS up to accept Downtown Dollars gift cards through the Downtown London BIA website (applicable only to Downtown London BIA members).

ACCEPTABLE ITEMS

- ESA compliant equipment, applies to cooking equipment, air fryers, refrigeration units, TV's, electric signs, etc.
- BBQs that operate off propane. Propane tanks must have a valid expiry date.
- Charcoal BBQs with a lid

PROHIBITED ITEMS

- Equipment missing ESA certification markings.
- Equipment with CE markings.
- Equipment modified after purchase
- Equipment purchased from Vevor
- Charcoal BBQs without a lid
- NO DEEP or OIL FRYERS PERMITTED

RBCPL requires pictures of the equipment you'd like to bring onsite, including pictures of the manufacturer's sticker typically located on the back of each piece of equipment. All equipment to be reviewed and approved in advance to ensure a smooth set-up for the event.

Failure to comply with the Ontario Electrical safety Code and Product Safety Regulation could result in fines and/or charges under the Electricity Act.

Approved electrical equipment bears the Certification mark or Field Evaluation label of an organization accredited by the Standards Council of Canada and accepted & recognized by ESA. If these marks are missing, the equipment is considered unapproved.

Note: The exhibitor/vendor is expected to make every reasonable effort to have electrical equipment approved prior to the show.

Common examples:







For a full list of approval marks, visit: **ESAsafe.com/approvalmarks**



WHAT TO EXPECT AFTER THE SHOW

ESA Product Safety Department is responsible for enforcing the Electricity Act, 1998, Ontario Regulation 438/07 (the Regulation) Product Safety pertaining to unapproved products/equipment.

Once Product Safety receives notification of your unapproved product/equipment, they may follow up in writing regarding the status of your unapproved product/equipment and advise you of your mandatory obligation to comply with the Regulation.

For more information, visit: ESAsafe.com/TradeShows





EXHIBITING ELECTRICAL EQUIPMENT AT TRADE SHOWS

Know the requirements

Ensure electrical products and equipment displayed at trade shows meet the safety standards of the Ontario Electrical Safety Code.

PRIOR TO THE EXHIBIT, SALE OR USE OF ELECTRICAL EQUIPMENT OR PRODUCTS AT TRADE SHOWS IN ONTARIO

WHAT YOU NEED TO KNOW

The Electrical Safety Authority (ESA) is responsible for enforcement of the Ontario Electrical Safety Code (Ontario Regulation 10/02) and Ontario Regulation 438/07 – Product Safety.

The Ontario Electrical Safety Code is the provincial regulation that defines the minimum requirements for electrical installations and electrical products in Ontario.

UNAPPROVED ELECTRICAL EOUIPMENT

Unapproved electrical equipment will only be permitted to be displayed or energized when ESA grants permission through the Permission to Show or Permission to Energize Notification.

Your completed notification must be prominently displayed at the show, or ready to present to an ESA inspector upon request.

WHAT YOU NEED TO DO BEFORE THE SHOW

For unapproved electrical products: In advance of a Trade Show, the exhibitor/vendor shall apply for either:

- (A) Permission to Show Notification, or
- (B) Permission to Energize Notification

For more information, contact us at: 1-877—372-7233 or visit ESAsafe.com/TradeShows



PERMISSION TO SHOW NOTIFICATION

To display but not connect or provide electricity to the equipment.

There is a fee and exhibitors/vendors will be provided with a sales receipt that must be made available to ESA inspectors at the trade show site at all times.

Important: Permission to Show does not grant permission for the connection or energization of unapproved electrical equipment.

PERMISSION TO ENERGIZE NOTIFICATION

To connect and energize unapproved electrical equipment. Permission to Energize is available for Trade Shows only, not Consumer shows.

The following conditions are applied:

- If no imminent hazards are present, ESA will grant permission for the equipment to be energized.
- The Electrical Safety
 Authority will attach a
 sign/notice to the
 equipment which
 prominently shows "This
 equipment is not approved
 for sale in Ontario" and
 "Energized for
 demonstration purposes
 only."
- Permission to Energize is only valid for the duration of the trade show. It cannot be carried forward or extended to subsequent shows in other cities.



PROVINCIAL REQUIREMENTS FOR EXHIBITING ELECTRICAL EQUIPMENT AT TRADE SHOWS, FESTIVALS AND EVENTS

Did you know that Trade Shows, Festivals and Events fall within the scope of Ontario's electrical safety regulations? Early engagement with ESAFE can assist you in a successful Event. By contacting us at least 2 weeks in advance of the event, <u>ESAFE can assist you in having your equipment Field Evaluated so it is accepted in Canada.</u>

Rule 2-022 of the Ontario Electrical Safety Code and the Canadian Electrical Code requires that any electrical equipment that is being displayed, offered for sale, or used at any show, convention, festival or event (or similar exhibition) BE APPROVED FOR USE IN ONTARIO in accordance with Ontario Regulation 438/07. In addition, Ontario's Electrical Safety Code (Ontario Regulation 164/99) requires that electrical products bear the mark of a recognized certification agency.

Electrical equipment is considered approved if it bears the certification mark or Field Evaluation label of an organization that has been accredited by the Standards Council of Canada to approve electrical equipment. ESAFE is an accredited Field Evaluation Agency. If these markings are missing from your equipment, it is considered to be unapproved. The Authority Having Jurisdiction (AHJ) may have you remove the equipment from the event if it is not approved for use in Ontario.

Note:

- 1. Electrical equipment must be approved as an assembled unit. Electrical equipment that consists of an assembly or combination of other individually approved electrical equipment, devices or components is considered unapproved.
- 2. For an updated list of recognized approval marks visit https://esasafe.com/electrical-products/recognized-certification-marks/. Use this link to ensure your equipment bears the required approval label. If it does not, ESAFE can help!

To arrange an ESAFE Inspection simply go to our website https://www.esafe.org/ and click on Arrange Inspection and fill out the form. We can come to your facility beforehand to do the initial Inspection! It is in your best interest to be proactive and contact ESAFE at least two weeks before your event to avoid having your equipment or product removed from the show by the AHJ. Your designated Inspectors for equipment coming to London, Ontario and area shows and events are Mike Bennett or Mike Muir. For quick service you can request either Mike as your Inspector and they will contact you directly to arrange the Inspection.

Mike Bennett

Mobile: 226-268-5611

mike.bennett@esafe.org

Mike Muir

Mobile: 519-580-7065 mike.muir@esafe.org



Ontario's Electrical Product Approval Requirements

Before an electrical product or piece of electrical equipment is used, sold, displayed or advertised for sale in Ontario, it must be approved by an accredited certification or inspection body. The item must carry the official mark or label of the agency which indicate that the product has been independently assessed for safety. See the list of recognized marks and labels on the back of this card.





LOOK FOR THE MARK OR LABEL

before you buy, install or use an electrical product.

REPORT an unsafe
electrical product to ESA
at www.esasafe.com/
electricalproducts or
call 1-877-ESA-SAFE.

THE LAW

The Ontario Electrical Safety Code and Ontario Regulation 438/07 both require that all electrical products, devices and equipment be approved before they can be sold. These rules define the standards for safe electrical products and electrical installations in Ontario, and when followed, protect the public, workers, contractors and business owners.

Failure to comply with the Code and Regulation is an offence and upon conviction a corporation may be found liable to a fine up to \$1 million and a person or director/officer of a corporation could be fined up to \$50,000 and/or imprisonment of not more than one year.

Installation and connection of unapproved electrical equipment is against the law, puts people at risk and is liable to prosecution.

Recognized Certification Markings







































































Recognized Component Certification Markings







Recognized Field Evaluation Markings































Recognized Panel-Only Field Evaluation Markings







Bulletin 2-7-39 Approval of electrical equipment Rules 2-022 and 2-024

Issued May 2023 Supersedes Bulletin 2-7-38

Scope

- (1) Approval requirements
- (2) Approval of customer owned metering equipment
- (3) Approval of meter-mounted transfer switch devices

1) Approval requirements

The Ontario Electrical Safety Code (OESC) and Ontario Regulation 438/07, for Product Safety, recognize Certification Bodies accredited by the Standards Council of Canada to approve electrical equipment (Rule 2-024). Only_equipment bearing one of the marks shown in the following link are deemed acceptable by the Electrical Safety Authority (ESA): https://esasafe.com/electrical-products/recognized-certification-marks/

To meet the requirements of the OESC (Rules 2-022 and 2-024), equipment shall be approved to a recognized Canadian standard.

Photo B1 displays the European Conformity (CE) mark which is a manufacturer's self-declaration mark that is not recognized in Canada:

Photo B1 – CE marking is not recognized in Canada



2) Approval of customer owned metering equipment

This Bulletin is intended to provide direction for acceptance of customer owned metering to be used to monitor consumption of electricity beyond the revenue metering owned by the Local Distribution Company (LDC).

Question:

Can plug-in, in-line meters which have been approved by Measurements Canada and marked, be accepted in Ontario after the service switch?

Answer:

Yes, notwithstanding Rule 2-024 meters approved by Measurement Canada are accepted. Typically, the approval number is identified as "AE-xxxx". See an example in photo B2.



Special Events Information Package

Package Includes:

- Requirements for Special Events
- Handwashing Requirements for Special Events
- What to do in an Emergency
- Sample Special Event Food Inspection Form

Important!!!

The following **must** be completed before the event:

☐ Send a completed <u>vendor form</u> to the Health Unit **at least 14 days** before the event.

Mail: Middlesex-London Health Unit Attention: Environmental Health 355 Wellington St, Suite 110 London, ON N6A 3N7

Fax: (519) 663-9276

E-mail: inspections@mlhu.on.ca

□ Read and understand all the special event requirements.

- ☐ Read the handwashing requirements. Arrange for a handwashing station to be provided before the event.
- ☐ Make sure a certified food handler is available to be on-site for the event (where required).
- ☐ Call in advance to ask questions. Do not save them for the day of the event!

Please contact: Environmental Health Team

519-663-5317

to speak with a Public Health Inspector

*Information for organizers can be found at www.healthunit.com/food-safety-at-special-events

www.healthunit.com

What is a Special Event?

A special event is a commercial or charitable function where food is provided and / or offered to the public. The function must be a special occasion rather than a continuous or permanent operation.

Who is a Food Vendor?

Food vendors include anyone selling/providing any food or drink intended for human consumption (including prepackaged items).

All food vendors must comply with the following:

	Requirement	Example				
1.	The Health Unit must be notified before food vendors operate.	Send your vendor form to the Health Unit at least 14 days before the eve				
2.	All food must be obtained from an approved source. All foods must be prepared in an approved kitchen or on-site.	No foods prepared at home or home canned foods, are to be used, sold or given away. STOP Used with permission from Microsoft				
3.	All potentially hazardous foods must be kept at an internal temperature of 4°C (40°F) or lower, or 60°C (140°F) or higher.	60°C (140°F) 4°C (40°F)				

4. A probe thermometer must be on-site to check internal food temperatures.

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Example

Enough refrigerators or coolers for the safe storage of perishable and potentially hazardous foods must be provided.

An accurate thermometer must be provided in each unit.

All coolers must have enough ice and / or ice packs to keep the food at 4°C (40°F) or lower.



 Hot holding units must be provided for the safe storage of potentially hazardous foods.

An accurate thermometer must be provided to measure the hot holding temperatures.

Remember that all hot foods must be kept at 60°C (140°F) or higher.



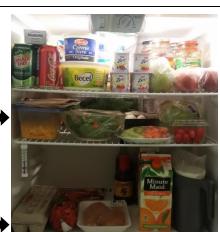
7. Raw and ready-to-eat food products must be fully separated to prevent cross-contamination.

In a refrigerator, store raw food products below and separate from ready-to-eat foods.

Food must be stored in food grade containers with lids / covers.

Ready-toeat foods above and covered

Raw foods (eggs, meat) below and separate



Requirement	Example
8. A supply of hot and cold (or a mixture of warm) potable water under pressure must be provided.	See the handwashing requirements section.
9. A separate handwashing station must be conveniently located at each tent, table, food truck or trailer where food is prepared or served. Output Description:	See the handwashing requirements section. Warm Water Tap Soap Discard Bucket
10. All utensils and equipment must be:	Dishwashing at an inspected kitchen
a) Washed: in warm water with dish soap	is permitted, or set up dishwashing on-site as below.
b) Rinsed: in warm water, ANDc) Sanitized: with one of the following warm solutions for 45 seconds.	SANITIZER
 Chlorine at 100 ppm Quaternary Ammonium at 200 ppm Iodine at 25 ppm Other sanitizing agents may be approved. Speak to a Public Health Inspector at the Middlesex-London Health Unit. 	DISH SOAP + WARM WATER WARM WATER SANITIZE FOR 45 SECONDS WASH RINSE Used with Permission from Microsoft SANITIZE

Requirement

11. Provide test strips or reagent to measure the strength of the sanitizer being used on-site.

For example: chlorine test strips to measure chlorine sanitizer (bleach) concentrations.

12. Prepare an approved sanitizer in labelled spray bottles or buckets for sanitizing food contact surfaces.

Follow the manufacturer's instructions.

All cleaning cloths must be stored in a sanitizing solution, or be single use only.

- 13. Remove wastes frequently.
 - a) All waste water (water collected from handwashing, and dishwashing) must be disposed of in a clean manner.
 - b) Ensure enough garbage bins are provided. Garbage must be disposed of in a clean manner.

Example





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Do not dispose of waste water on the ground or into a sewer.

Do not dispose of garbage on the grass or ground.



Used with Permission from Microsoft

Requirement

14. Single use (disposable) containers must be used for service or sale of foods, unless appropriate dishwashing is available.

Example



15. Tongs, spatulas and other utensils must be washed, rinsed and sanitized after every two (2) hours, or as often as necessary to prevent cross-contamination and / or bacterial growth.

Provide enough clean utensils to last the entire day, or provide dishwashing on-site.



16. Separate your utensils. Use separate tongs / spoons for raw and cooked food products to avoid cross-contamination.

Raw Food Tongs



Cooked Food Tongs



Requirement	Example
17. All foods must be protected from contamination.Cover and store all foods in food grade containers or materials.	Used with permission from Microsoft
18. All foods must be stored off the floor / ground.Raise foods on shelves or pallets.Do not leave food sitting on the grass or ground.	Protect food by raising it off the floor / ground
19. All food handlers must wear clean clothes and ensure that food is not contaminated by hair.For example: wear hair nets or hats.	
20. No smoking in food booths.	Used with permission from Microsoft
21. Do not work in a food booth if you are sick.For example: if you have a cold or flu or diarrhea.	Copyright © International Association for Food Protection

Requirement **Example** 22. Do not handle food if you have cuts or open sores on your hands. Cover the cut with a bandage and wear a glove on that hand. 23. A certified food handler must be Ontario on-site where a meal or meal portion is prepared or provided for immediate consumption, or where potentially hazardous foods are prepared. Certified food handlers must provide a copy of their certificate when requested by a Public Health Inspector. Food handler certificates must have been issued within the last 5 years. 24. Have a plan for emergency or See the what to do in an emergency weather situtations. section.

Important:

If the requirements for special events are not met, a food vendor may be ordered to close or get a ticket (offence notice).

Handwashing Requirements for Special Events



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Your handwashing station must be ready to use before you begin food preparation or food service.

A separate handwashing station must be provided in the immediate area where food is being prepared or served (whether this is a tent, table, food truck or trailer).

A handwashing station is a must if there is preparation or handling of food. If all foods provided are pre-packaged in an inspected kitchen before the event or obtained from a commercial supplier AND there is no food handling on-site, a handwashing station would not be required.

Most food trucks or trailers are plumbed and equipped to have pumped hot and cold running water. However, there are alternative ways to have a temporary handwashing station if you don't have access to a plumbed system. The Health Unit requires the presence of a handwashing station with hot and cold (or a mixture of warm) running water, liquid soap in a pump style container, and paper towels.

The following are some examples of temporary handwashing stations that are acceptable:

a) Coffee Urns

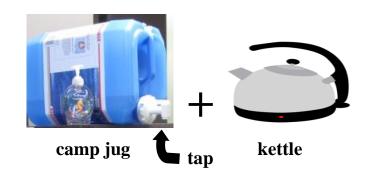


An electrical coffee urn can be used as a temporary handwashing station. Water can be warmed up in the coffee urn (hot water), and then cooled down by

unplugging the machine and adding some cold water to make a warm mixture. The tap at the bottom of the coffee urn will allow for the water to flow under pressure, providing running water when it is opened. Don't forget to have a bucket or pail to catch the dirty water.

b) Camp Jug

A camp jug is another option that is fast, easy and low cost. Camp jugs can be bought at any hardware or outdoor recreation store. They are usually plastic and blue in colour. **Note:** camp jugs must have a tap to allow for free flowing water. Water can be heated in a kettle and then mixed with cold water in the camp jug to provide warm water. Use a bucket or pail to catch the dirty water.



Handwashing Requirements for Special Events

Having a container with a tap is a great start, but the type of water and the use of soap is just as important. Water must be potable (safe to drink). In order to effectively wash your hands, you must use warm water and liquid soap. A container with only hot water or only cold water is not acceptable.



Note: This picture is of a tap. Look for "tap like fixtures" when purchasing a camp jug or other containers.

What we do not want to see!

The following are some examples of temporary handwashing stations that are not acceptable:

- Coffee urns or camp jugs with only cold water or only hot water.
- Garden hoses hooked up to a water supply.
- Water being poured out of a jug or container onto hands.
- Washing hands in a container or bowl of standing water.
- Using only alcohol based hand sanitizers.

Waste Water Collection

Waste water, the dirty water that results from handwashing or dishwashing, must be caught in a container (e.g. buckets, pails). This water cannot be flowing onto the grass, ground or floor surfaces. Water caught in a container must be disposed of in a designated location (e.g. at an approved station, collection container in the park, etc.). Do not drain containers onto the grass or pour them into a sewer.

Soap



Used with Permission

The use of soap is very important for effective handwashing. Soap helps break down and remove dirt from soiled or dirty hands. Soap must be provided at all handwashing stations in a

"pump style container". Bar soap is not acceptable as bacteria can stay on the bar and multiply over time.



Used with permission from Microsoft

Note: Remember to bring single use paper towels.

Below is an example of a temporary handwashing station at an event.



What to do in an Emergency

Emergencies are often serious, unexpected situations that need attention right away. There are many factors that make outdoor events more challenging than indoor events. Listed below are three examples of emergencies that could happen during a special event and the suggested steps to follow.

1) Power outage

There is usually limited electricity available during special events. Each vendor is given specific outlets to use. Although some city parks provide electricity, overloading the power outlets can cause a power failure. Do not use more electricity than is needed. Unplug unnecessary items, including fans, items that are not being used, radios, and other personal equipment that use electricity, etc.

What to do when there is a power outage:

- Keep the refrigerator and freezer doors closed as much as possible.
- Add bags of ice to your refrigerators and coolers to keep food cold.
- Use a probe thermometer to check the internal temperatures of potentially hazardous foods before preparing them to make sure they have been kept at a safe temperature.
- Throw out any potentially hazardous foods that have been in the danger zone [4°C (40°F) 60°C (140°F)] for 2 hours or more.
- It is recommended that you have access to a suitable backup heat source in the event of a power outage, to help cook / hold food at the right temperature.

2) Rainfall

The weather can be unpredictable. When there is rainfall, foods, preparation areas, and cooking surfaces must be protected.

What to do when there is rainfall:

- Keep all foods and beverages raised off the floor / ground on shelves or pallets.
- Make sure the food preparation area is covered by a tent, tarp, or overhang. If certain areas (e.g. cooking, BBQ) cannot be covered due to Fire Department requirements, make sure food is protected from contamination (e.g. lids, covers).

3) Fire

Fires can happen without warning. The proper clean up needs to happen after a fire.

What to do when there is a fire:

- Throw out all foods that are affected by fire.
- Throw out all foods that come into direct contact with fire extinguisher material.
- Clean and sanitize all areas affected by the fire and fire extinguisher material.

Note: If you are unsure what steps you need to take during an emergency situation, be sure to contact the event coordinator or the Health Unit at **519-663-5317** (follow the prompts for the after hours service if calling outside of regular business hours).

Do not serve or prepare food if you are unsure whether it is safe.

When in doubt, throw it out!

Sample Special Event Food Inspection Report

Specia	l Event:	Foo	od Vendor:			PHI #:	Plate #:	
Operator's Name:		Pho	Phone Number / Email:			Complian Re-inspec	Reason for Inspection: Compliance Inspection Re-inspection Complaint	
	tory – No Action Required			ducation On-site der Rescinded	☐ Product ☐ Ticket S	Seized & Destroyed ierved	0	
CDI =	ompliant X= Non-compliant Corrected During Inspection Not Applicable N/R= Not Reviewed		Item					
ı.	Hazardous food held at 4°C (40°F) or less OR frozen							
<u>!</u> .	Food is processed in a manner that makes the food safe to eat							
	Hot-holding: minimum of 60°C (140°F)							
	Thermometers used to verify food and storage temperatures]					
	Fully equipped handwashing station provided and food handlers are thoroughly washing hands before and after handling food		1					
	Food protected from potential contamination and adulteration				\searrow			
	Food handler hygiene (not use tobacco, clean, clean outer garments, hair confined)	_		\nearrow				
	Food contact surfaces / equipment are properly designed, constructed, installed and maintaine							
	Adequate sets, proper use and storage of utensils (including single-service and cook utensils)							
).	Manual dishwashing (wash, rinse and sani available on-site OR other approved method available. An approved sanitized available	9						
1.	Frequency of waste removal is adequate to maintain the premises in a sanitary contition							
2.	General housekeepin factory							
3.	At least one (1) certified food harron- certificate on-site							
١.	At the time of the inspection, the premises is maintained free from any obvious condition that may be a health hazard, adversely affect the sanitary operation of the premises or adversely affect the wholesomeness of the food							
Signature: Owner/Operator Signature		ıre: Pı	ublic Healt	h Inspector	Da	nte:		

This report does not purport to set forth all hazards nor to indicate that other hazards do not exist at the time services are rendered. By issuing this report, neither the Middlesex-London Health Unit nor any of its employees makes any warranty, express or implied, concerning the property described in this report. Furthermore, neither the Middlesex-London Health Unit nor any of its employees shall be liable in any manner for any personal injury or property damage or loss of any kind arising from or connected with this inspection or failure to inspect.

2022 April

References

Ontario. Ministry of the Attorney General. (1990). *Health Protection and Promotion Act, R.S.O. 1990, c.H.7.* Retrieved from https://www.ontario.ca/laws/statute/90h07

Ontario. Ministry of the Attorney General. (2017). *Health Protection and Promotion Act, Ontario Regulation 493/17 Food Premises*. Retrieved from https://www.ontario.ca/laws/regulation/170493



Loading Dock & Freight Elevator Info

Access to Loading Dock

Access to the Loading Dock entrance is off of Wellington Road. The best route is to exit at Wellington Road North from Hwy. 401 and remain on Wellington Road to downtown London. Just after Horton Street you will pass under the railway tracks. Proceed through the traffic lights at York Street and the Loading Dock is just north of York on the right hand side. The Loading Dock is not accessible from Wellington Road travelling south due to a centre boulevard

Loading Dock Dimensions

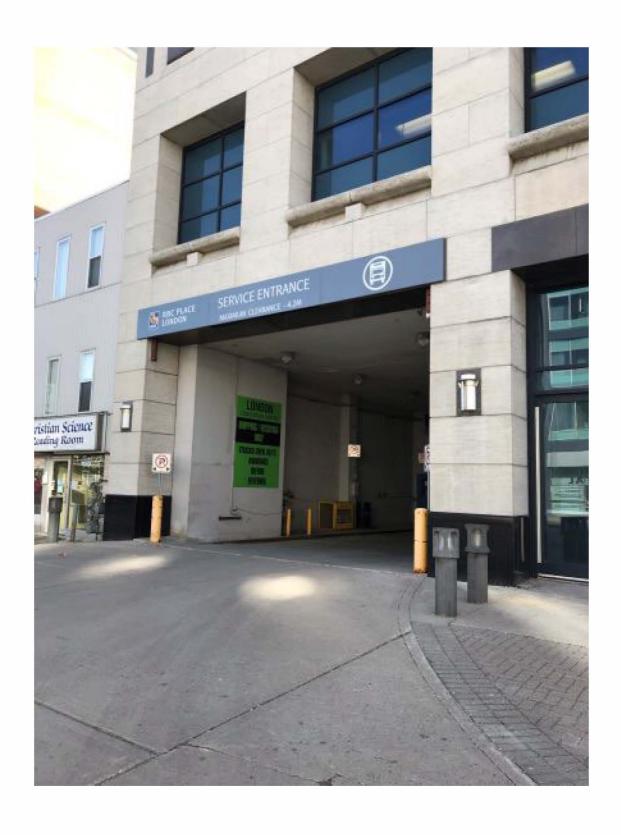
- Street Entrance Doorway: Height: 14' 6" Width: 22'
- Loading Bays Four (4) loading bays; all bays outfitted with Dock Levellers
- Freight Elevators:

One (1) Truck Elevator: Door Height 14'
Interior Length 48'
Interior Width 11' 8"
Maximum Weight 43,500 lbs.
One (1) Small Elevator: Door Height 7' 10"
Interior Length 5' 9"
Interior Width 8' 4"

Maximum Weight 5,000 lbs

Elevators and Escalators

Passenger elevators are located in the southeast corner of the building and run from the underground parking garage to the second floor. Escalators are located in the main foyer and operate between the first and second floors only. Passenger elevators and escalators are **not** to be used for transporting freight or equipment including easels, chairs, tables etc. Freight elevators are located on the Loading Dock and consist of one truck elevator and three small elevators for transporting all freight or equipment from level to level. For Load Capacity and dimensions please contact Event Planning.





RBC Place London Access Update

Please be advised that starting Wednesday, July 2nd, the City of London will be closing access to Wellington Rd. between Horton and King, including under the train underpass. This closure is planned for the next two (2) months up to the Labour Day weekend.

Vehicle access to the RBC Place London main entrance or the underground parking lot will be from York St. when travelling West only while work is being completed in the intersection. Any vehicle exiting the parking garage will have to make left hand turns ONLY, no exceptions.

Deliveries to the RBC Place London loading dock will still be possible. Trucks will have to approach from the North, travelling South on Wellington Rd. to gain access. When exiting the loading dock drivers will have to make right hand turns ONLY, no exceptions.

If you require any assistance accessing the RBC Place London loading dock, please call the RBC Place London Facilities team at 519-859-6393.

We appreciate your cooperation and patience during this temporary adjustment to accessing RBC Place London.

